Expanding Health Insurance to Improve SRH Outcomes

Project Update Meeting

Bayelsa State

September 2025

Key achievements for the Program in Bayelsa State

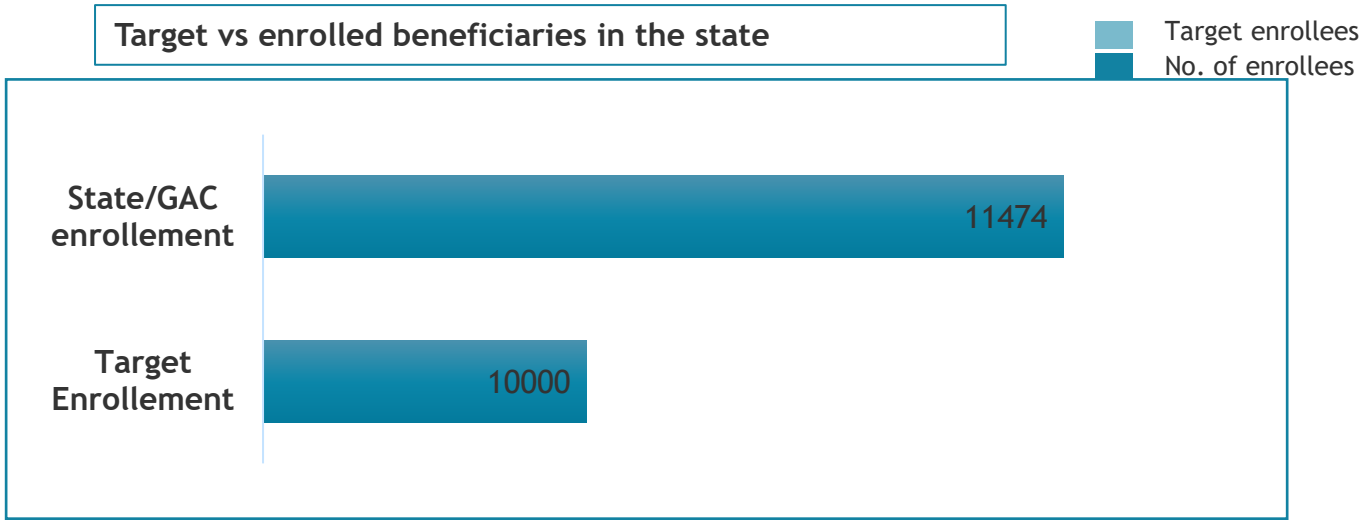
Key achievements so far - Health Insurance (1/3)

A total of 11474 beneficiaries have been enrolled through the GAC-funded program to date

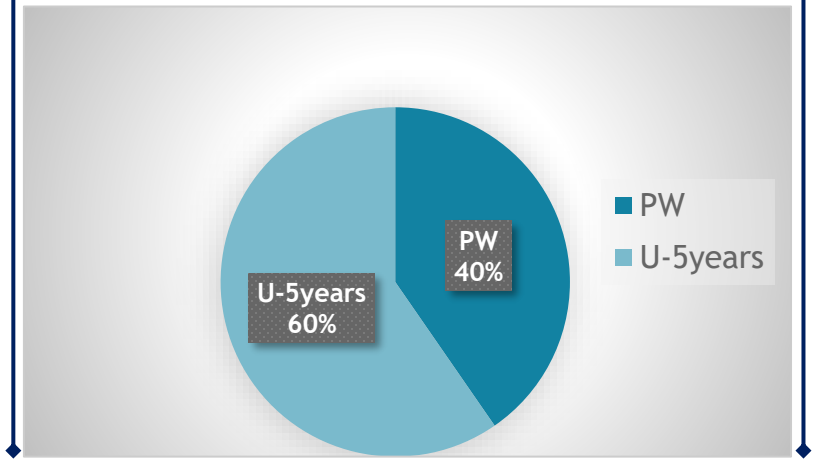
Highlights on enrollment

- Since October 2023, the CHAI and the State has successfully enrolled 11474 beneficiaries across 8 LGAs as part of the VPP initiative
- Of these beneficiaries, 60% (426842 were Children Under 5-Years , while 40% (4632) were pregnant women
- This effort leveraged community/facility structures, including Ward Development Community and Officers in Charge (OICs) conducting targeted outreaches to reach Pregnant women

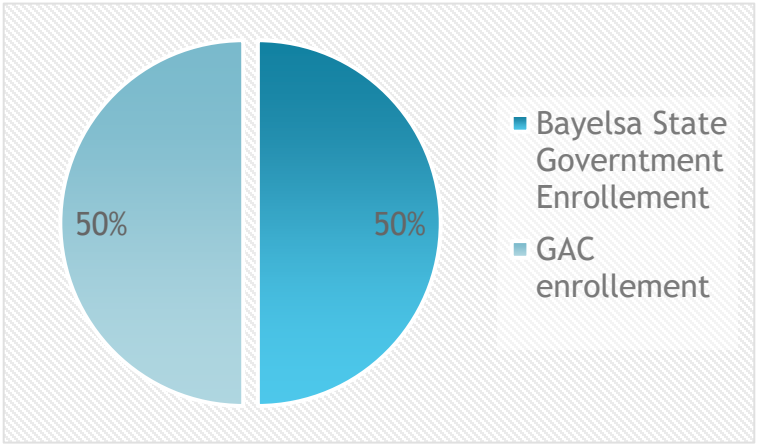




Total number of pregnant women and under 5 children



Total proportion of GAC versus State enrollment



Key achievements so far – Health Insurance (2/3)
Capitation, Enrollee Service Utilization and SHIA Capacity Building

Payment of Capitation

- Following enrollment, the State Government and GAC jointly disbursed over ₦86 million in capitation payments to support continuous access to SRMNCH services for the enrolled vulnerable population.

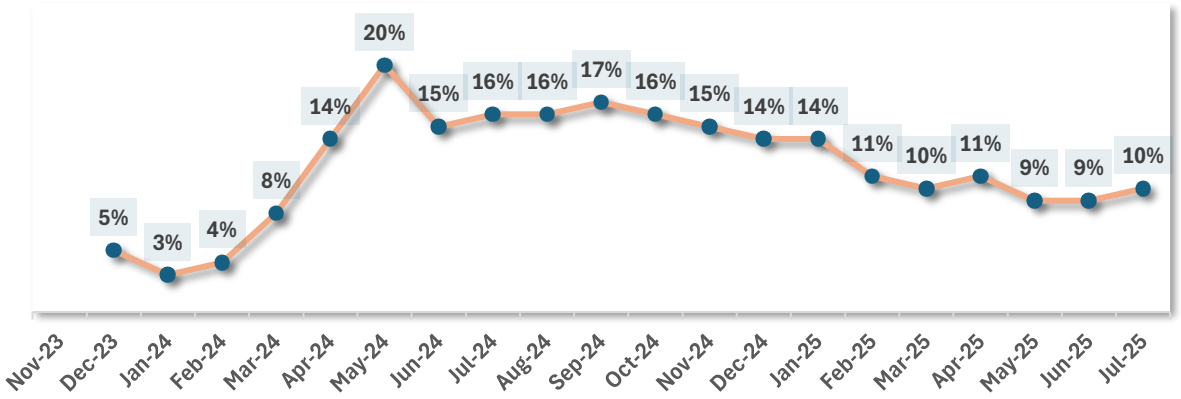
Enrollee Service Utilization

- Overall, about 15% of the enrolled beneficiaries have accessed services at PHC facilities. Between November 2023 and May 2024, **3643** pregnant women have accessed ANC services, **1254** treated for Malaria while **4156** children under 5 treated Pneumonia and **5980** were treated for Malaria.

State Health Insurance Agency-Capacity Building training

- Partnered with NHIA to deliver a technical capacity-building workshop, achieving an 8% knowledge gain from pre- to post-test.
- Trained 27 BHIS staff on health financing and insurance programming, and introduced them to a self-learning online platform for continuous education.
- Supported the co-development of an informal sector strategy and a VPP expansion strategy, including cost modeling of funds required to sustain enrollment over five years.

Service utilization rate from Inception- July 2025



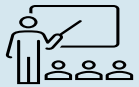


Key achievements so far - Service Delivery



Capacity Building for FICs& WDCs (35 GAC supported facilities)

- CHAI and the State collaboratively trained build 70 FICs/HCWs & 350 WDC representatives on operationalization of BHCPF, increasing demand for SRMNCH services and grievances address mechanism.
- The training has improved services at the facilities and improved BHCPF utilization and involvement of communities in the BHCPF services



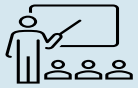
Strengthening PHC Mentorship

- Collaborated with SPHCB to train and orient LGA mentors across three domains: Financial Management, Essential Drugs, and Quality of Care.
- Conducted baseline mentoring assessments in all 35 PHCs.
- Equipped mentors with standardized tools and methodologies to strengthen Bayelsa's PHC mentoring program
- Gaps and challenges identified are discussed during review meeting to mitigate them and improve the quality of services provided at the facilities.



Sensitization of Ward Development Committee on awareness creation

- Conducted a **2-day capacity-building workshop** for WDC leadership across GAC program sites, in collaboration with SPHCB.
- Focus areas: **demand generation, grievance management, BHCPF operationalization, and effective town hall strategies**.
- 42 WDCs were trained across the State. Post-test scores showed an increase of 28%, reflecting improved knowledge and understanding among WDC members.



Improving the quality of BHCPF Quarterly Assessment

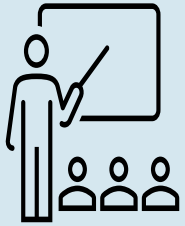
- In collaboration with BSPHCMB, CHAI supported NPHCDA to conduct a State and LGA assessor refresher training on quality assessment and using the findings on the QA dashboard to guide decision making
- CHAI supported BSPHCMB to conduct quarterly assessment across BHCPF facilities in the State

Beneficiary and Facility Spot Checks

- Conducted regular facility spot checks to assess service readiness and beneficiary experiences under the VPP MOU program.
- Findings show high beneficiary satisfaction, with 98% of enrollees reporting satisfaction with service quality since program inception.
- Spot checks confirm a significant reduction in out-of-pocket (OOP) payments for care at PHCs.
- Evidence indicates that the VPP is delivering tangible equity gains, improving financial protection for vulnerable populations.

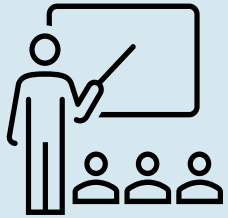
Beneficiary Success Story

Key achievements so far - Policy, Coordination, Accountability and Learning



Health Financing Technical Working Group

- Provided technical assistance to SMOH and other health MDAs to establish Health Financing TWG with clear TORs and multi-stakeholder membership.
- Trained all 27 TWG members on Public Financial Management and other aspects of their roles and responsibilities.



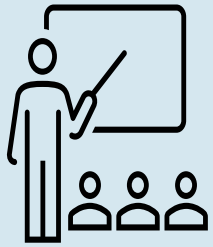
Elephant Solution

- Piloted an Electronic Medical Record (EMR) system across 18 GAC-supported facilities to improve data availability and visibility for decision-making.
- Built capacity of healthcare workers, distributed devices, and developed a dashboard to strengthen reporting quality, timeliness, and accuracy.
- Embedded sustainability by enhancing state ownership and creating pathways for scale-up to additional facilities.



Human Resource for Health Technical Working Group

- Provided technical assistance to SMOH and other health MDAs to establish the HRH TWG with clear TORs and multi-stakeholder membership.
- In collaboration with SMOH, trained HRH TWG members on gender-sensitive approaches to strengthen capacity in addressing inequities in workforce planning and service delivery.



Annual Operational Plan

- In 2025, CHAI supported the Bayelsa State Government in rolling out the HSSB AOP process, strengthening capacity on updated tools and engaging stakeholders at state, LGA, and facility levels.
- Building on this foundation, the 2026 AOP development is ongoing, with CHAI serving as the lead technical assistance (TA) partner to guide coordination, evidence-based priority setting, and integration of partner support.
- CHAI continues to work with the SMOH, SPHCMB, and other MDAs to ensure the 2026 AOP reflects state health priorities and embeds sustainability in planning and implementation.